Technical services

for Anybus®, IXXAT® and Netbiter® products and solutions

Twincomm

HMS

HMS Connecting Devices™

Anybus® IXXAT℠ netbiter®

Technical services — With you all the way

Technical services from HMS help projects move forward smoothly and successfully, from idea to fully implemented and deployed solutions.

Available for all HMS' brands – Anybus, IXXAT and Netbiter – the technical services are guaranteed to save you time and money, as they open up for better understanding, design, validation and usage of HMS products and solutions within your applications.

The services are provided by HMS' global team of skilled and experienced engineers who work together with you, providing various application engineering services, technical support and training. Typical activities are project planning, setting up evaluation demos, creating and validating product configurations, providing guidance during field trials, and more.

In addition, HMS Academy offers a wide range of training courses provided both on site as well as remotely from HMS' offices, including face-to-face sessions, webinars and self-study courses. Last but not least, HMS Academy also offers how-to videos, application notes, guides, and much more.

Available services:

| Scope definition | Startup | Design | Validation | Maintain & improve |

Scope definition is ideal early in the project. It outlines project use cases, needs, risks and targets.

It results in guidance towards the best decisions regarding the technical solution and suggestions on how to get started smoothly.

Experience shows that this phase clearly adds value to the solution and reduces project time and cost.

Startup speeds up the process of getting started. An expert guides you through the steps starting from initial specifications and finding the right tools to electrical setup and configuration based on your specific application.

It results in a good understanding of how to configure, manage and use the product for the specific application.

Design helps the design of the project move forward towards the final solution in an efficient way.

Our dedicated staff can assist in creating configurations, dashboards, demos and in some cases even software source code.

This helps solving resource issues and meeting deadlines.

Validation is important when reaching the end of the project but can be time-consuming and hard as many obstacles may no not be known.

Our staff can either assist at validation in-house or at on-site, for example in a trial project.

This results in increased understanding and confidence of the solution.

Maintain & improve is recommended some time after the project has gone live. Products may have been updated or needs and behavior of the application may be different from the time it was designed.

As new trends and technologies emerge, this enables improvements to to meet and exceed expectations.

HMS Academy

HMS Academy is a function to make the most out of your HMS products and solutions. The HMS Academy training programs are highly useful during the complete process from the starting phase of a project to the final solution and maintenance phase. The trainings reduce the total cost and time of the project and gives an improved quality and efficiency of the solution.

HMS Academy offers several training programs, all designed to meet your unique business needs. The current training program applies to the Netbiter and Anybus Gateway product ranges. We provide an adequate level of technical training starting at fundamentals to in-depth products and solution knowledge with live demos and hands-on training. HMS Academy works with you to build a training plan best adapted to your teams´ needs and provides training through advanced methodologies. Several trainings methods are available.
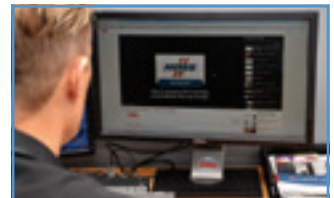
Classroom training

Live Virtual Class

Webinars

Training on demand

Halmstad
Coventry
Karlsruhe
Milan
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O HMS Academy training centers

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